

Hello Prospective Transfer Sisterlocks® Client,

Your interest in Loc Lifestyle Studio is greatly appreciated. I've worn Sisterlocks® since December 2015, provided Sisterlocks® services since December 2016, and became a Certified Sisterlocks® Consultant in June 2018. I work full time outside of the salon in addition to servicing Sisterlocks® clients in the afternoons and on some weekends. While I don't post photos frequently, you may follow Loc Lifestyle Studio on Instagram and Facebook.



Loc Lifestyle Studio is accepting Sisterlocks® transfer clients, however Loc Lifestyle Studio is not establishing Sisterlocks® at this time. I do not maintain a wait list. Loc Lifestyle Studio provides Sisterlocks® retightenings with an average service time of 2 – 3 hours. Be advised that Loc Lifestyle Studio follows the guidelines of the Sisterlocks® Home Office and regularly performs retightenings for clients at 4 – 8 weeks. Retightening intervals are recommended depending on the size of your locs, loc count, stage of loc development, how fast your hair grows, the size of your head, and how long it takes to complete your retightenings. Recommended retightening intervals preserve the overall integrity and strength of your locs and protect your investment. Adhering to your assigned rotation schedule or coming in at a more frequent interval will help to reduce additional fees for extended retightenings. Loc Lifestyle Studio only keeps clients that maintain regular retightening schedules.

Thank you for reading through the below business policies before contacting me to schedule.

WASH, CUT, COLOR - Be advised that the State of Georgia requires a cosmetology degree to wash, cut, or color hair. I am not a licensed cosmetologist therefore I do not provide these services. I have a network of professionals that I can refer you to who provide such services and they can also style your Sisterlocks®.

SCHEDULING – Prior to your first appointment, I will check with you to see what day and time works best for you, and then schedule an appointment for you based on mutual availability. For successive appointments, I will proactively reschedule you according to your rotation schedule, giving priority to your preferred day and time as available. I work full time outside of the salon in addition to servicing Sisterlocks® clients. Realize that everyone's preference is the weekend therefore weekend appointments are not always available. If we need to tweak your appointment after scheduling, no worries.

CONDITION OF HAIR FOR APPOINTMENTS – The State of Georgia requires a cosmetology degree to wash, cut, or color hair. I am not a licensed cosmetologist therefore Loc Lifestyle Studio clients should plan to arrive with loose, clean and dry hair that has been freshly washed with a clarifying shampoo on the same day of OR a day prior to the client's retightening appointment. Hair must be residue free (free from oils, moisturizers, conditioners, styling products and excessive dandruff). Oils, leave in conditioners, and products in locs slow down retightening time therefore if your hair is not clean, dry, and residue free, you will not be serviced. Avoid being assessed a \$50 missed appointment fee prior to rescheduling and ensure that your hair is clean and product free for your Loc Lifestyle Studio retightening.

PRICING – Visit the Services tab on my website, www.loclifestylestudio.com to review rates.

PREPAYMENT is required to book an appointment with Loc Lifestyle Studio. Your appointment status is not confirmed until pre-payment is received (in full). Prepayment is due 8 days prior to your appointment. **Accepted form of payment is Zelle. Additional details will be provided when you are scheduled for your appointment.**

REFUNDS - Refunds are available up to one week prior to appointment. At one week prior to appointment, pre-paid fees are **NON-REFUNDABLE** however appointments can be rescheduled. Fees paid will be credited as a deposit towards rescheduled services. If the client reschedules more than 3 times successively without satisfactory explanation (illness) service provider will not continue service client. Sisterlocks® are a worthwhile investment but it also takes prioritization to maintain.

LATENESS - I do not respond to text messages or answer phone calls while servicing clients however, if you are going to be late, communicate via text or phone as soon as possible. Your voicemail message or text will be timestamped. If you are more than 15 minutes late without communication or a record of communication within a 15 minute window of your appointment, your appointment will be considered a missed appointment or no show. These appointments can be rescheduled for a future date and time subject to Consultant availability. See scheduling and missed appointment and no show fee for further information.

MISSED APPOINTMENTS AND NO SHOWS - Loc Lifestyle Studio sends an automated email upon scheduling and the day prior to the appointment to alert/remind clients of scheduled/upcoming appointments. Clients have the responsibility of

checking their email, managing their calendars, and setting reminders for their appointments. Missed appointments and no show appointments (15 minutes late or more without communication) will result in a \$50 fee for the missed appointment slot. These appointments can be rescheduled for a future date and time subject to Consultant availability.

LOCATION - Unless otherwise arranged, all services will be provided at my salon suite in Alpharetta, GA. Salon suite address is only provided upon scheduling. Upon arrival the door may be open or locked. If it is locked, simply call, text or knock and I will come out to greet you.

NO VISITORS DURING SERVICE - Due to trademarked proprietary techniques, observation is strictly prohibited. Services are provided by private appointment only - no guests, no children (unless the children are being serviced), no video messaging or calls, and no recording. If you are interested in training, please visit www.sisterlocks.com.

Loc Lifestyle Studio, LLC.
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Ready to schedule? Send me an email at loclifestylestudio@gmail.com with your name, complete mailing address, preferred day and time for appointment, and your cellphone number. Include recent photos of your Sisterlocks® and your new growth for assessment and time management purposes. Include the name and contact info of your previous Sisterlocks® practitioner. I may need to consult with them about your hair. Also visit the COVID-19 tab to be advised of our preventative measures. Thank you.